

# Perry Ausbrooks

Columbia, TN

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## PROFESSIONAL SUMMARY

Experienced IT Systems Analyst and committed Veteran Success Specialist, currently advancing at Intellectual Point with a focus on cybersecurity. As a military veteran, I bring forth a unique blend of leadership, integrity, and discipline amplified by certifications in Security+, Certified Ethical Hacker (C|EH), and Splunk. I leverage my sales, team building, and customer service background to develop strong interpersonal relationships and deliver under high-stress conditions. My current role involves mentoring veterans transitioning into the IT and cybersecurity fields, guiding them through the certification processes for Security+ and C|EH, and providing them with valuable career advice

## TECHNICAL SKILLS

- |                      |                              |                              |
|----------------------|------------------------------|------------------------------|
| • CRM Management     | •Cybersecurity Methodologies | •Virtual Machines            |
| • Project Management | •Training and Development    | •Threat/Incident Analysis    |
| • Data Analysis      | •Policy Implementation       | •Microsoft Operating Systems |

## PROFESSIONAL EXPERIENCE

### Intellectual Point | Remote

4/2023 – Current

### Veteran Success Specialist | IT Systems Analyst | Cybersecurity Trainer

In my role at Intellectual Point, I execute a multi-faceted position encompassing mentorship, training, and IT systems management, specifically:

- Facilitate veterans' transition into the cybersecurity sector post-training, aiding in securing meaningful employment within 180 days of program completion.
- Conduct regular training sessions on Security+ and Certified Ethical Hacker (C|EH) certification materials, bolstering veterans' readiness for cybersecurity roles.
- Contribute to IT system integrations, driving efficient communication, and platform streamlining for enhanced operational efficiency.
- Manage Dialpad systems for optimized outbound and inbound communication and utilize SMS-based platforms for effective outreach.
- Conduct technical review sessions and hands-on cybersecurity penetration testing labs, supplementing theoretical knowledge with practical experience.
- Provide coaching and mentorship on IT best practices and employment-seeking tools, supporting veterans in their job search process.
- Collaborate on the continuous integration of the Monday platform, refining workflow and productivity.

### Intellectual Point | Remote

12/2022-03/2023

### DevOps Pathway

Completed technical lecture and hands on lab training with a focus on CompTIA Sec+, CEH, and Splunk certifications.

- Practiced monitoring daily backups, antivirus status, shared storage space and network activity, adjusting network equipment and settings as needed.
- Educated on how to implement and maintain system security and configurations of organizations servers while providing IT support, to include planning, software, and hardware configuration to end-users.
- Analyzed information to determine, recommend, and plan layout for type of computers and peripheral equipment modifications to existing systems.
- Generated and verified physical security algorithms for software, firmware, and hardware.
- Troubleshoot hypothetical incidents by recording detailed information from the “customer” and relaying it to the correct department for further assistance.

- Displayed strong judgment in prioritizing workload based on needs of the business and end-users.
- Utilized knowledge of standard network protocols such as TCP/IP, DHCP and common network devices such as: routers, and switches to ensure that internet connectivity was sustained.

**Columbia State Community College | Columbia, TN**

**01/2019-12/2022**

**Full Time Student | AS Science – Social Work**

- Engaged in comprehensive studies, focusing on strategies for veteran communication, accessing resources, and alleviating common struggles.
- Led by example, consistently excelling in academic performance, attendance, and campus involvement to inspire fellow students.

**Cul2vate Non-Profit | Brentwood, TN**

**09/2017 - 02/2019**

**Horticulturist**

- Planned and executed new standard operating procedures in hydroponic growing for cucumbers and tomatoes in greenhouse environments utilizing temperature & humidity sensors through a mobile tracking application. Helping in a crease in production and yield. The non-profit became more stream-lined in their operation in tool maintenance/storage, planting schedules, soil health, and irrigation.
- Walk alongside people in substance abuse recovery and teach them about small scale farming and provide them with guidance, life advice, and resources to help them restart their lives.

**The Foundation Specialists | College Grove, TN**

**09/2016-09/2017**

**Foundation Repair Specialist**

- Successfully completed 6-week training which covered proper foundation, crawlspace, and basement inspecting. Computer software for generating detailed drawings on findings, and sales software to present homeowners to educate them on their purchase.
- Maintained daily schedule and input data and schematics daily into company server.

**US Army | Ft. Hood, TX | Iraq**

**06/2006–04/2010**

**Section Leader**

During my tenure as a Section Leader in the Army, I acquired substantial leadership experience and honed critical skills pertaining to security, data protection, and cybersecurity, notably:

- Led tactical deployments during patrols and combat situations, demonstrating strong leadership and decision-making skills.
- Acted as the Sensitive Site Exploitation Non-Commissioned Officer, gaining experience in identifying, collecting, and handling sensitive materials, including electronic devices and documents.
- Cultivated strong teamwork principles, safety measures, quality control, and a committed work ethic.
- Mentored new personnel, providing training and guidance, reinforcing my capabilities as a leader and teacher.
- Devised and enforced security protocols to protect sensitive information, laying a foundation for cybersecurity awareness.
- Liaised with intelligence units to assess potential cybersecurity threats and strategize appropriate countermeasures, further deepening my understanding of cybersecurity.

**CERTIFICATIONS AND TRAINING**

DevOps Pathway | Intellectual Point | March 2023

*Obtained:* CompTIA Security+ • Certified Ethical Hacker (CEH) • Splunk Core User

TryHackMe | Top 2% | 75+ Rooms completed.

See My Personal Project Writeups [here](#).